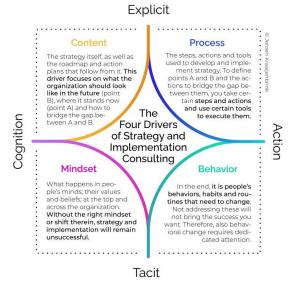


CERTIFIED STRATEGY & IMPLEMENTATION CONSULTANT (CSIC) PROGRAM

Curriculum Overview By Jeroen Kraaijenbrink and Timothy Tiryaki

The CSIC program empowers like-minded strategy consultants, internal strategy officers and those who want to move into strategy and implementation support, offering a non-traditional, practical, and impactful way of making strategy real.

The program is organized around four strategy and implementation drivers. Module 1 covers the Content and Process part of S&I Consulting and helps you understand the steps and tools to use. Module 2 covers the Mindset and Behavior part of S&I Consulting and focuses on how to coach individuals and teams throughout the process.



Module 1: Strategy & Implementation Content and Process

In this first module you develop an understanding of the overall whole-person approach to strategy and implementation and take a deep dive into the process side of this approach. You learn how to effectively onboard a team, design and formulate a strategy with that team, and turn this strategy into a roadmap, and action plan for implementation. This includes development of robust facilitation, integration and formulation skills, equipping you to develop and implement strategy that is understood, embraced and enacted.

| Session | Topics Covered | Preparation | Trainer |
|---------------------------------|---|---|---------|
| Week 1 Introduction 9/11 | Introductions & Community Building Unique Value Proposition Strategy & Implementation Fundamentals Methodology: Review of Tools & Process | Strategy Consulting, all chapters The Strategy Handbook, Ch 1 & 2 (Cursory read suffices for first session) | Both |
| Week 2 Onboarding 9/18 | Scoping Client Needs & Designing Programs Onboarding Leadership Teams North Star Framework for 1:1s & Teams | Client Needs Scoping Questions North Star Framework Template | Both |
| Week 3 Understanding 9/25 | The Strategy Sketch and How to Use It Analyzing and Understanding the Status Quo Facilitating A Strategy Mapping Session | The Strategy Handbook, Ch 3 & 4 | Jeroen |
| Week 4 Assessing 10/2 | The SECURE Framework and How to Use It Judging an Organization's Strategy Facilitating A Strategy Assessment Session | The Strategy Handbook, Ch 5 | Jeroen |
| Week 5 Ideating 10/9 | Harvesting & Generating Ideas Working with Strategy Stretch Scenarios Facilitating a Strategy Ideation Session | The Strategy Handbook, Ch 6 | Jeroen |
| Week 6 Choosing 10/16 | Prioritizing Everyone's Top Choices Dealing with Tradeoffs and Dilemmas Facilitating a Strategic Choice Session | The Strategy Handbook, Ch 6 | Jeroen |
| Week 7 Formulating 10/23 | Turning Chaos into Structure and a ToC Connecting the Dots as Ghostwriter Creating a Convincing Joint Strategic View | The Strategy Handbook, Ch 7-9 | Jeroen |
| Week 8 Roadmapping 10/30 | Developing a Strategy Roadmap Designing the Implementation Organization Creating a Realization Rhythm and Structure | The Strategy Handbook, Ch 10-11 | Jeroen |



Module 2: Strategy & Implementation Mindset and Behavior

In the second module you develop comprehensive strategy and implementation support skills. You will gain insights into the interplay between strategy and culture, enabling you to influence organizational climate and operational culture. You will develop strong coaching skills, enabling you to address mindset and habit changes. After this module, you can design and deliver strategy and implementation support programs working in both one-on-one and in team settings.

| Session | Topics Covered | Preparation | Trainer |
|--|--|--------------------------------|---------|
| Week 9 Implementation Planning 11/13 | Overview of Module 2 & Community Building Complexity in Groups & Group Dynamics Implementation Planning Monthly Progress Meetings | | Tim |
| Week 10 Team Coaching 11/20 | Quarterly Implementation Meetings Team Coaching Best Practices Team Coaching Establishing Agreement Demo | ICF Team Coaching Competencies | Tim |
| Week 11 Implementation Coaching 11/27 | Defining Coaching. Types of Coaching. The Coaching Funnel Coaching Demo & Debrief | ICF Core Coaching Competencies | Tim |
| Week 12 Coaching Interventions 1 12/4 | Coaching Interventions 1 Six Faculties Coaching Demo & Practice | | Tim |
| Week 13 Ideating 12/11 | Coaching Interventions 2 Needs-Based Coaching Coaching Demo & Practice | "Leading with Culture" Book | Tim |
| Week 14 Choosing 01/08 | Coaching Interventions 3 Wheels & Scaling Coaching Demo & Practice | | Tim |
| Week 15 Formulating 01/15 | Coaching Interventions 4 Cognitive Behavioral & Behavioral Coaching Demo & Practice | | Tim |
| Week 16 Connecting the Dots 01/22 | Customization and Optional Elements Thought Leadership and Marketing Collaboration and Strength Circles Q&A, Closure, and Next Steps | | Both |

Teaching Philosophy

The CSIC program is a skill-oriented program. While there is some theory in every session, the main focus is on application. Throughout all sessions, we address each element of the 4Es of

Soft Skill Development approach that was specifically designed for this program. By doing so, we make sure that each session consists of:

- E1. Explanation (Listen): develop conceptual understanding of the theory, concepts, tools and models that we use.
- E2. Example (See): enhance conceptual understanding through concrete, real-life examples of how we work.
- E3. Experience (Feel): develop practical understanding through a demo in which you experience how we work.
- E4. Exercise (Do): enhance practical understanding through learning-by-doing and peer-learning in small groups.

